#### UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, Virginia 22313-1450 www.uspto.gov

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/721,005	11/24/2003	Robert A. Chingon	03-1016	5645
32127 VERIZON	7590 08/23/2007		EXAMINER	
PATENT MANAGEMENT GROUP			GAUTHIER, GERALD	
	1515 N. COURTHOUSE ROAD, SUITE 500 ARLINGTON, VA 22201-2909			PAPER NUMBER
· · · · · · · · · · · · · · · · · · ·		2614		
			NOTIFICATION DATE	DELIVERY MODE
			08/23/2007	FI FCTRONIC

### Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

Notice of the Office communication was sent electronically on above-indicated "Notification Date" to the following e-mail address(es):

patents@VERIZON.COM

<del></del>	Application No.	Applicant(s)				
_	10/721,005	CHINGON ET AL.				
Office Action Summary	Examiner	Art Unit				
	Gerald Gauthier	2614				
The MAILING DATE of this communication app						
Period for Reply						
A SHORTENED STATUTORY PERIOD FOR REPL WHICHEVER IS LONGER, FROM THE MAILING D  - Extensions of time may be available under the provisions of 37 CFR 1.1 after SIX (6) MONTHS from the mailing date of this communication.  - If NO period for reply is specified above, the maximum statutory period Failure to reply within the set or extended period for reply will, by statute Any reply received by the Office later than three months after the mailine earned patent term adjustment. See 37 CFR 1.704(b).	ATE OF THIS COMMUNIC 36(a). In no event, however, may a re will apply and will expire SIX (6) MONT c, cause the application to become ABA	ATION. ply be timely filed  THS from the mailing date of this communication.  ANDONED (35 U.S.C. § 133).				
Status						
1) Responsive to communication(s) filed on 27 J	<u>uly 2005</u> .					
2a) ☐ This action is <b>FINAL</b> . 2b) ☑ This	This action is <b>FINAL</b> . 2b)⊠ This action is non-final.					
,						
closed in accordance with the practice under b	Ex parte Quayle, 1935 C.D.	11, 453 O.G. 213.				
Disposition of Claims						
4) Claim(s) 2-7,9-15,17,18,25-54 and 57-113 is/are pending in the application.						
4a) Of the above claim(s) is/are withdrawn from consideration.						
5) Claim(s) is/are allowed.						
	6)⊠ Claim(s) <u>2-7,9-15,17,18,25-54 and 57-113</u> is/are rejected.					
7) Claim(s) is/are objected to.		·				
8) Claim(s) are subject to restriction and/o	or election requirement.					
Application Papers						
9) The specification is objected to by the Examine	er.	•				
10) ☐ The drawing(s) filed on is/are: a) ☐ accepted or b) ☐ objected to by the Examiner.						
Applicant may not request that any objection to the	Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).					
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).						
11) ☐ The oath or declaration is objected to by the E	xaminer. Note the attached	Office Action or form PTO-152.				
Priority under 35 U.S.C. § 119						
12) Acknowledgment is made of a claim for foreign a) All b) Some * c) None of:	n priority under 35 U.S.C. §	119(a)-(d) or (f).				
1. Certified copies of the priority documents have been received.						
2. Certified copies of the priority documents have been received in Application No						
3. Copies of the certified copies of the price		received in this National Stage				
application from the International Burea	•	ranaivad				
* See the attached detailed Office action for a list	or the certified copies not i	eceivea.				
Attachment(s)						
1) Notice of References Cited (PTO-892)		ummary (PTO-413)				
<ul> <li>2) Notice of Draftsperson's Patent Drawing Review (PTO-948)</li> <li>3) Information Disclosure Statement(s) (PTO-1449 or PTO/SB/08 Paper No(s)/Mail Date 7/27/2007.</li> </ul>		)/Mail Date formal Patent Application (PTO-152) 				

Application/Control Number: 10/721,005 Page 2

Art Unit: 2614

#### **DETAILED ACTION**

# Claim Rejections - 35 USC § 103

- 1. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:
  - (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.
- 2. The factual inquiries set forth in *Graham* v. *John Deere Co.*, 383 U.S. 1, 148 USPQ 459 (1966), that are applied for establishing a background for determining obviousness under 35 U.S.C. 103(a) are summarized as follows:
  - 1. Determining the scope and contents of the prior art.
  - 2. Ascertaining the differences between the prior art and the claims at issue.
  - 3. Resolving the level of ordinary skill in the pertinent art.
  - 4. Considering objective evidence present in the application indicating obviousness or nonobviousness.
- 3. This application currently names joint inventors. In considering patentability of the claims under 35 U.S.C. 103(a), the examiner presumes that the subject matter of the various claims was commonly owned at the time any inventions covered therein were made absent any evidence to the contrary. Applicant is advised of the obligation under 37 CFR 1.56 to point out the inventor and invention dates of each claim that was not commonly owned at the time a later invention was made in order for the examiner to consider the applicability of 35 U.S.C. 103(c) and potential 35 U.S.C. 102(e), (f) or (g) prior art under 35 U.S.C. 103(a).

4. Claim(s) 2-15, 17-18, 25-30, 33-42, 46-54, 57-68, 71, 75-101 and 104-113 are rejected under 35 U.S.C. 103(a) as being unpatentable over Bedingfield (US 2002/0076022 A1) in view of Contractor et al. (US 2002/0085687 A1).

Regarding claim(s) 33, 46, 48, 49, 71, 75- 79 and 104-113, Bedingfield discloses a method for managing a call (paragraph 0004), comprising:

receiving, from a service control point, information pertaining to a call to a customer, the service control point being operable to determine how a call is connected (paragraph 0012);

retrieving data corresponding to the customer using the information pertaining to the call (paragraph 0012);

sending a notification of the call to a device associated with the customer, wherein the device is determined based on the retrieved data (paragraph 0012).

Bedingfield fails to disclose receiving a response to the notification from the customer.

However, Contractor teaches receiving a response to the notification from the customer (paragraph 0037); and

instructing the service control point to connect the call based on the response (paragraph 0037).

Therefore, it would have been obvious to one of the ordinary skill in the art at the time the invention was made to modify Bedingfield using the teaching of receiving a response from the subscriber as taught by Contractor.

Application/Control Number: 10/721,005

Art Unit: 2614

This modification of the invention enables the system to receive a response to the notification from the customer so that the user would monitor the incoming call.

Regarding **claim(s) 2 and 80**, Bedingfield discloses a method, wherein, prior to the information receiving step, a switch intercepts the call (paragraph 0012).

Regarding **claim(s) 3, 50 and 81**, Bedingfield discloses a method, wherein the switch intercepts the call upon encountering a trigger (paragraph 0012).

Regarding **claim(s) 4**, Bedingfield discloses a method, wherein the trigger is a terminating attempt trigger (paragraph 0012).

Regarding **claim(s) 5**, Bedingfield discloses a method, wherein the trigger is a specific digit string trigger (paragraph 0012).

Regarding claim(s) 6, 51 and 82, Bedingfield discloses a method, further comprising sending an announcement to the switch by the service control point (paragraph 0031).

Regarding **claim(s) 7, 52 and 83**, Bedingfield discloses a method, comprising playing the announcement for a calling party while the service control point is waiting for a response (paragraph 0031).

Regarding **claim(s) 9**, Bedingfield discloses a method, wherein receiving the information pertaining to the call comprises receiving the information pertaining to the call via a Generic Data Interface (column 6, lines 30-45).

Regarding **claim(s) 10, 54 and 85**, Bedingfield discloses a method, further comprising, prior to sending the notification: determining features that are enabled for the customer based on the information pertaining to the call (paragraph 0034).

Regarding **claim(s) 11, 12, 86 and 87**, Bedingfield discloses a method, the sending comprising: providing the notification to the selected device for display on the selected device (paragraph 0031).

Regarding **claim(s) 13, 35, 47, 57 and 88**, Bedingfield discloses a method, wherein the retrieved data comprises an indication of an access point that the customer is using (paragraph 0031).

Regarding claim(s) 14, 58 and 89, Bedingfield discloses a method, wherein the retrieved data comprises at least one of an indication of an access point that the customer is using, a call block list, a list of forwarding devices, a list of forwarding numbers, voice mail preferences, and a list of recordings (paragraph 0031).

Regarding **claim(s) 15, 59 and 90**, Bedingfield discloses a method, the retrieving comprising: determining a customer identification using called number data (paragraph 0031); and

finding an indication of an access point being used by the customer, utilizing the customer identification (paragraph 0031).

Regarding **claim(s) 17, 61 and 92**, Bedingfield discloses a method, wherein the notification comprises an indication of a calling number and a called number (paragraph 0037).

Regarding **claim(s) 18, 62 and 93**, Bedingfield discloses a method, wherein the notification is displayed on the device associated with the customer (paragraph 0031).

Regarding **claim(s) 25, 64, 91 and 95**, Bedingfield discloses a method, wherein the notification includes a plurality of customer-selectable call disposition options limited by the features determined to be enabled (paragraph 0037).

Regarding **claim(s) 26, 65 and 96**, Bedingfield discloses a method, the instructing comprising: sending the service control point response information indicative of the response to the notification from the customer (paragraph 0031).

Regarding **claim(s) 27, 66, 97, 100 and 101**, Bedingfield discloses a method, wherein the response information includes at least one of call disposition information, forwarding number information, nature of forwarding number information, carrier access code, announcement type, and ring cadence (paragraph 0037).

Regarding **claim(s) 28**, Bedingfield discloses a method, wherein the response information includes call disposition information (paragraph 0037).

Regarding **claim(s) 29, 67, 94 and 98**, Bedingfield discloses a method, wherein the call disposition information comprises an indication of at least one of sending a call to voice mail, forwarding a call to another device, performing a call screening operation, accepting a call, playing an announcement, placing a call on hold, scheduling a call back operation, performing an automatic call back operation, performing a call block operation, and initiating a conference call (paragraph 0037).

Regarding **claim(s) 30, 68 and 99**, Bedingfield discloses a method, the instructing comprising: instructing the service control point to forward the call to another device based on the response to the notification (paragraph 0037).

Regarding claim(s) 34, 53 and 84, Bedingfield discloses a method, wherein the information pertaining to the call comprises at least one of call state data, a call intercept indicator, a voice mail indicator, time zone data, user ID, called number data,

calling name data, calling number data, and calling party number presentation information (paragraph 0034).

Regarding **claim(s) 36 and 60**, Bedingfield discloses a method, wherein the notification comprises a plurality of customer-selectable call disposition options (paragraph 0037).

Regarding **claim(s) 37, 42 and 63**, Bedingfield discloses a method, wherein the call disposition options comprise at least one of sending a call to voice mail, forwarding a call to another device, performing a call screening operation, accepting a call, playing an announcement, placing a call on hold, scheduling a call back operation, performing an automatic call back operation, performing a call block operation, and initiating a conference call (paragraph 0037).

Regarding **claim(s) 39**, Bedingfield discloses a method, wherein the call disposition options comprise performing a call screening operation (paragraph 0031).

Regarding **claim(s) 40 and 41**, Bedingfield discloses a method, wherein the call disposition options comprise scheduling a call back operation (paragraph 0037).

Application/Control Number: 10/721,005 Page 9

Art Unit: 2614

5. Claim(s) 31, 32, 38, 43-45, 69, 70, 72-74, 102 and 103 are rejected under 35 U.S.C. 103(a) as being unpatentable over Bedingfield in view of Contractor and further in view of Patel et al. (US 6,807,259 B1).

Regarding claim(s) 43, 72 and 102, Bedingfield discloses a method for managing a call in real-time based on input from a user (paragraph 0004), comprising: storing user preference information indicating a first device and a second device associated with the user (paragraph 0031)

receiving information pertaining to a call to the user (paragraph 0012); sending a notification of the call to a first device associated with the user (paragraph 0012);

Bedingfield fails to disclose receiving a response to the notification from the user. However, Contractor teaches receiving a response to the notification from the user (paragraph 0037).

Therefore, it would have been obvious to one of the ordinary skill in the art at the time the invention was made to modify Bedingfield using the teaching of receiving a response from the subscriber as taught by Contractor.

This modification of the invention enables the system to receive a response to the notification from the customer so that the user would monitor the incoming call.

Bedingfield fails to disclose forwarding the call to the second device.

However. Patel teaches forwarding the call to the second device based on the response and the stored user presence information (column 5, line 66 to column 6, line 4).

Therefore, it would have been obvious to one of the ordinary skill in the art at the time the invention was made to modify Bedingfield using the teaching of forwarding to another number as taught by Patel.

This modification of the invention enables the system to forwarding the call to a second device so that the user would receive the call.

Regarding **claim(s) 31 and 69**, Patel teaches a method, further comprising forwarding the call to another device having a phone number entered by the customer (column 5, line 66 to column 6, line 4).

Regarding **claim(s) 32 and 70**, Patel teaches a method, further comprising forwarding the call to another device having a phone number selected from a list by the customer (column 5, line 66 to column 6, line 4).

Regarding **claim(s) 38**, Patel teaches a method, wherein the call disposition options comprise forwarding a call to another device (column 5, line 66 to column 6, line 4).

Regarding **claim(s) 44 and 103**, Bedingfield discloses a method, the sending comprising: retrieving data corresponding to the user using the information pertaining to the call (paragraph 0012);

selecting a device associated with the user to receive the notification based on the data corresponding to the user (paragraph 0012); and

providing the notification to the selected device for display on the selected device (paragraph 0012).

Regarding **claim(s) 45**, Bedingfield discloses a method, wherein the retrieved data comprises an indication of an access point that the user is using (paragraph 0012).

Regarding **claim(s) 73**, Bedingfield discloses an apparatus, the means for sending comprising: means for retrieving data corresponding to the user using the information pertaining to the call (paragraph 0012);

means for selecting a device associated with the user to receive the notification based on the data corresponding to the user (paragraph 0012; and

means for providing the notification to the selected device for display on the selected device (paragraph 0012.

wherein the displayed notification provides the option of forwarding the call to the second device and indicates a called number (paragraph 0012.

# Response to Arguments

6. Applicant's arguments with respect to **claim(s) 2-7, 9-15, 17, 18, 25-54 and 57-113** have been considered but are moot in view of the new ground(s) of rejection.

#### Conclusion

7. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Gerald Gauthier whose telephone number is (571) 272-7539. The examiner can normally be reached on 8:00 AM to 4:30 PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Fan Tsang can be reached on (571) 272-7547. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Application/Control Number: 10/721,005 Page 13

Art Unit: 2614

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/Gerald Gauthier/ Primary Examiner Art Unit 2614

GG

August 8, 2007